

GP PATIENT SURVEY

Results from the 2025 survey

Practice details

Lyme Bay Medical Practice

Lyme Regis Medical Centre, Uplyme Road, Lyme Regis, DT7 3LS

J81647 Practice code

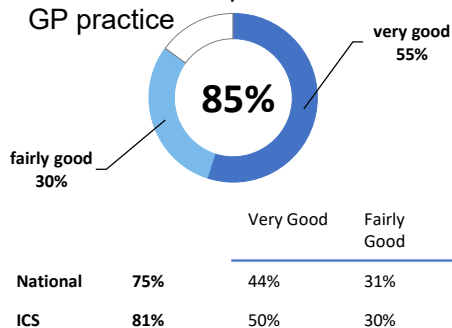
279 surveys sent out

122 surveys sent back

44% completion rate

Overall experience

Good overall experience of this GP practice

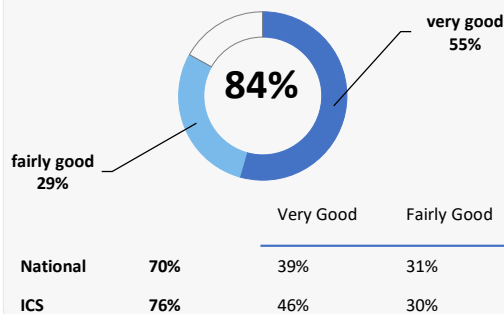


Lyme Bay Medical Practice

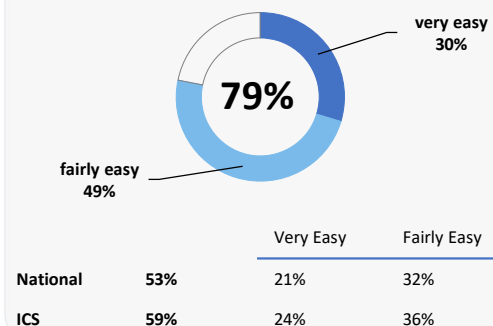


Accessing the practice

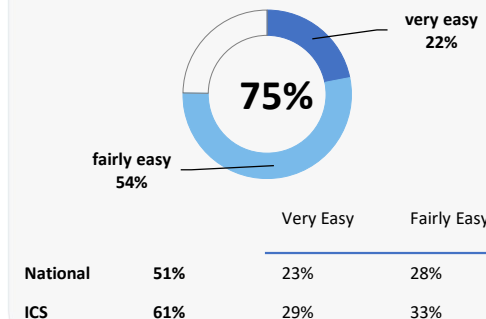
Good overall experience of contacting this GP practice



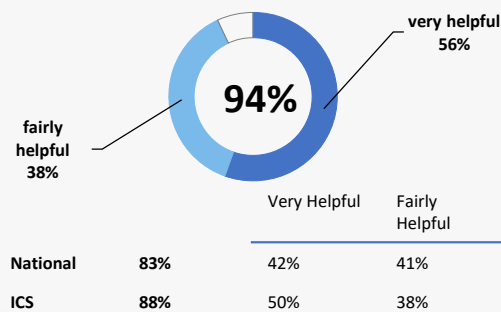
Easy to contact this GP practice on the phone



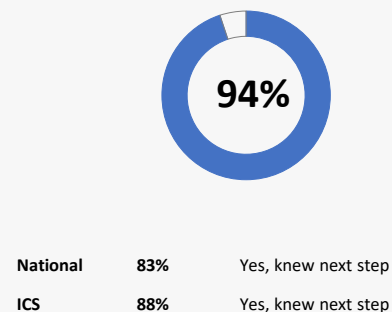
Easy to contact this GP practice using their website



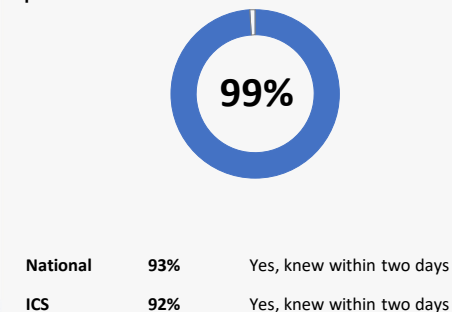
Helpfulness of reception and administrative team at this practice



Knew what the next step would be after contacting this GP practice



Knew what the next step would be within two days of contacting this GP practice



i Comparisons with National results or those of the ICS (Integrated Care System) are indicative only, and may not be statistically significant.

Data by Ipsos

For more information about this practice, please go to: <https://Gp-Patient.Co.Uk/Patientexperience/Results?Code=J81647>



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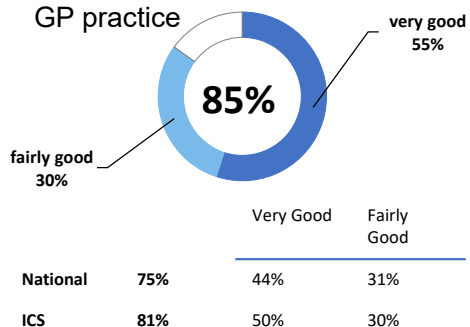
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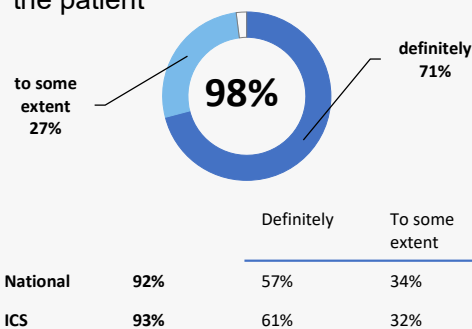
Data by Ipsos

Lyme Bay Medical Practice

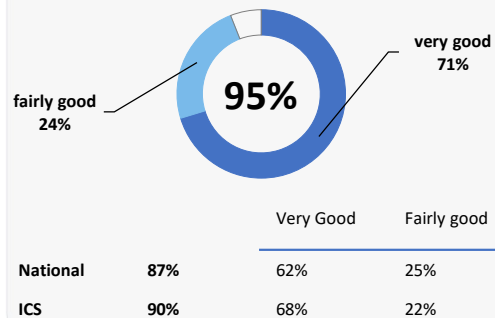


Experience at last appointment

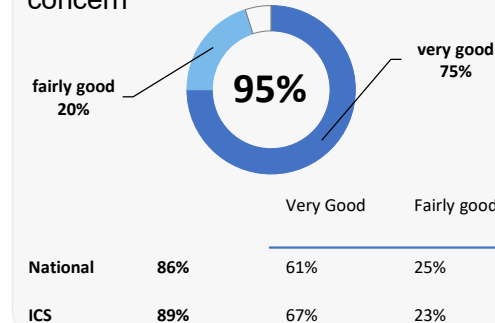
The healthcare professional had all the information they needed about the patient



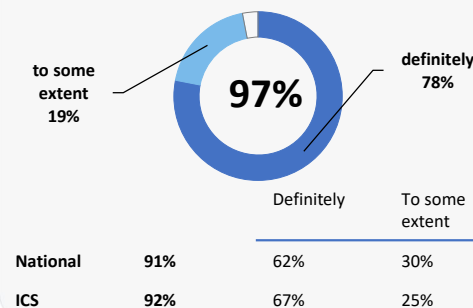
The healthcare professional was good at listening to the patient



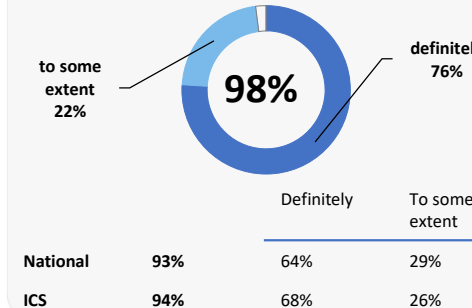
The healthcare professional was good at treating the patient with care and concern



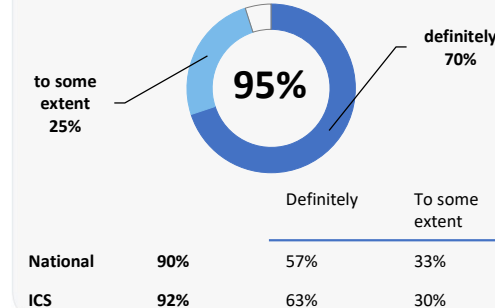
The patient was involved as much as they wanted to be in decisions about their care and treatment



The patient had confidence and trust in the healthcare professional they saw or spoke to



The patient's needs were met



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